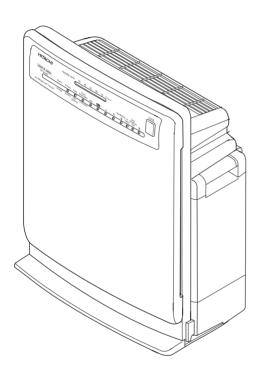
Instruction Manual



Hitachi Air Purifier with Humidifying Function Model EP-A5000



Thank you for purchasing a Hitachi air purifier.

This air purifier is for home use only. Do not use it for any other purpose than air purifying.

Please read this instruction manual carefully before use to ensure proper operation of the unit.

Keep this manual for future reference in an easily accessible place.

Read the	"Safety	Precautions"	→P.E-4-E-6
to ensure	proper	use.	

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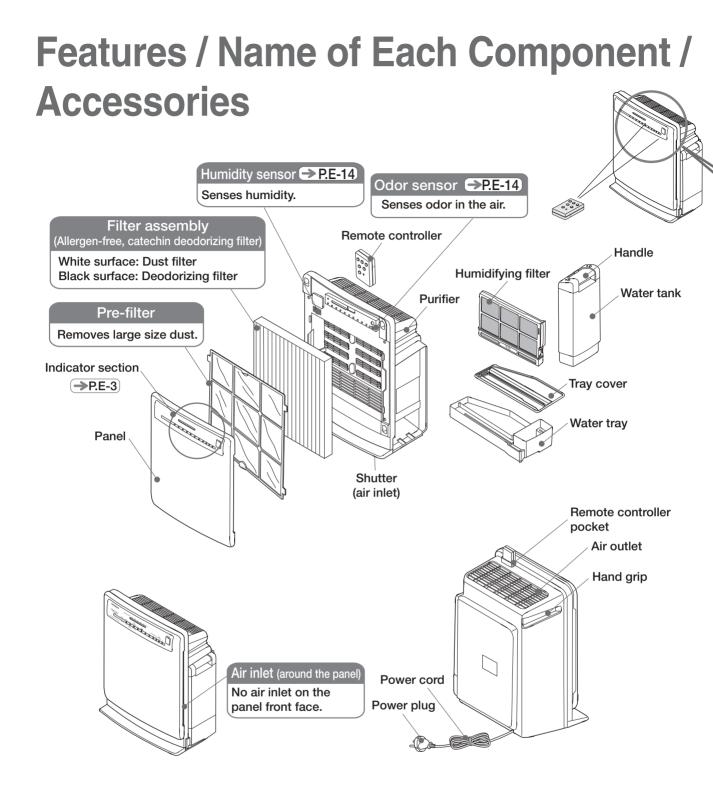
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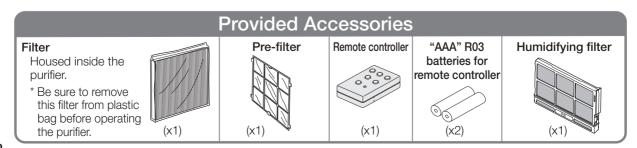
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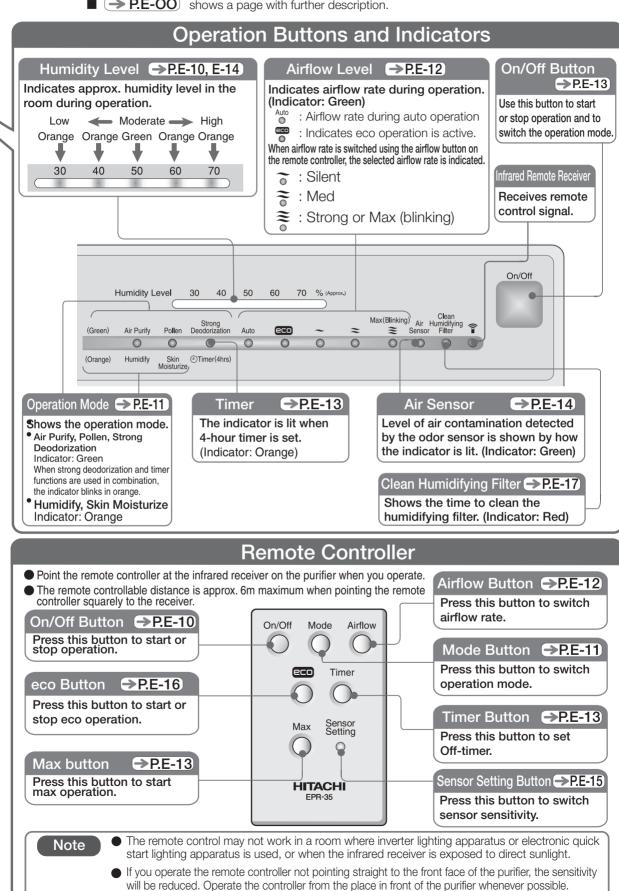
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Operation Buttons and Indicators /

P.E-OO shows a page with further description.



Safety Precautions

This symbol indicates the

possibility of death or serious

Please read the following safety precautions carefully before using the air purifier. To prevent injury to the user or other people and property damage, the following instructions must be followed. Also read the precautions appearing in the text carefully to ensure proper use.

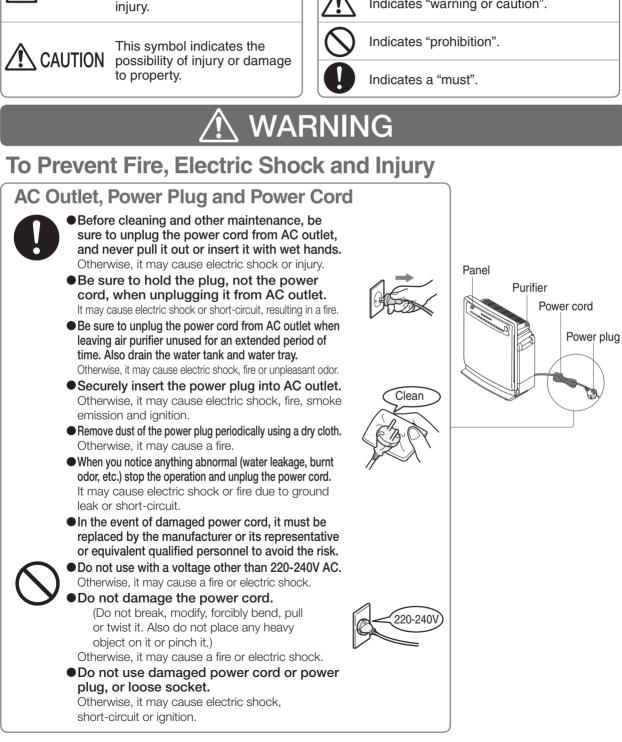
Definition of each indication

WARNING

Incorrect operation due to ignoring instruction will cause harm or damage. The seriousness is classified by the following indications.

Meanings of Symbols

Indicates "warning or caution".



🕂 WARNING

Water Tank, Water Tray and Humidifying Filter



- Do not operate the unit without setting any of the water tank, water tray and humidifying filter in place.
- Otherwise, it may cause injury or unit failure.
- Do not use any detergent (neither kitchen nor laundry use) when cleaning the water tank or water tray.

Ingredients of detergent may cause damage and subsequent water leakage, or electric shock, injury or unit failure.

- Do not carry the water tank by holding its handle.
 Dropping the tank may cause inadvertent injury or other accident.
 Do not disassemble the tank cap.
- Otherwise, it may cause inadvertent accident such as small children swallowing it by mistake.

Place of Use

- Do not use in a humid place such as in bathroom.
- It may cause electric shock or unit failure. • Do not place air purifier near a hot object such as a heater.
- It may cause unit failure or deformation.
- Do not use in a place where soot of oil, such as machine oil, is floating in the air. It may cause a crack or fire.
- Do not use air purifier in a kitchen as a substitute of ventilating fan. It may cause a unit failure.
- Do not use in a place where any organic solvent or chemicals are used. It may cause a discoloration, deformation or fire.
- Do not use the air purifier in a place where a machine tool such as a grinder and welder that produces sparks such as flammable dust is installed.
 Sparks may cause fire.

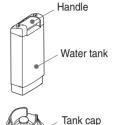
Purifier Body and Panel

- Do not use benzene or thinner when wiping or spray flammable gas such as insecticides.
- It may cause a crack, electric shock, catching of fire and explosion.
- Do not let air purifier intake inflammables, lit cigarettes or incense. It may cause a fire.
- Securely hold the grip when carrying air purifier. Dropping it may cause injury or damage to it.

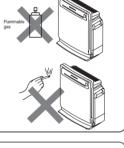
Miscellaneous



- In case the unit becomes inoperative or anything abnormal such as smoke or unusual odor is noticed, immediately unplug the power cord to prevent possible accident and contact your dealer for check and repair.
- It may cause electric shock or fire due to ground leak or short-circuit. • Ventilate a room frequently if any heating appliance is simultaneously used with air purifier. Otherwise, it may cause carbon monoxide poisoning.
- •The appliance is not to be used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- Children should be supervised to ensure that they do not play with the appliance.
- Never attempt to disassemble, modify or repair by yourself.
- It may cause a fire, electric shock or injury. (Contact your dealer for repair.) Do not put your finger or any other object into air outlet and inlet.
- It may cause injury or unit failure.
- Do not submerge or splash water on the unit. Also avoid filling water directly into the unit. It may cause electric shock or short-circuit.
- Do not tilt or tip over the unit. Do not put your weight on the unit or step on it. It may cause tipping over of the unit and injury or water leakage.
- Do not install in unstable place or anywhere near infant child. It may cause tipping over of the unit and injury.











Safety Precautions (Continued)

A CAUTION

Miscellaneous



- Securely hold the grip when carrying air purifier. Dropping it may cause injury.
- •When you attach or detach the panel and water tank, do it slowly and securely. Otherwise, it may cause water leakage or injury of fingers pinched.
- •Use dry cell batteries properly after reading the precautions on them.
- Renew water in the water tank daily using tap water and clean the tank periodically according to the instructions given in the "Cleaning" section of this manual. Continued use without cleaning may

allow propagation of molds or bacteria due to dirt and water scale, producing unpleasant odor. In rare cases, they may cause a health risk to those who are hyperactive. In such a case, please seek medical advice.

Only use fresh tap water

Otherwise, it may cause deformation or degeneration of parts, unit failure or unpleasant smell due to propagation of molds or bacteria. Do not use hot water (over 40°C), water through water purifier, alkali ion water, mineral water, well water or the like. Do not put organic solvent or chemicals into the water tank.

• Do not drink, or let drink, water in the water tank and water tray. It may cause a health threat.

• Do not leave the detached water tank with its cap closed. Inner pressure of the tank changes according to ambient temperature change and may cause water leakage or injury due to deformation or damage.

• Use a genuine filter for the Hitachi Air Purifier. Other filters may cause unit failure.

• Do not operate the unit when using fumigating (smoking) type insecticide.

Using such insecticide will cause chemicals to accumulate in the unit and to be emitted by subsequent operation, which can be harmful to heath. After using insecticide, ventilate the room well before running the purifier.

- Do not allow water to freeze. Water tank may be damaged, causing a risk of electric shock and unit failure. Whenever freezing of water is anticipated, drain the water tank and water tray.
- Do not use the purifier having water leakage trouble.

It may cause electric shock. When water leaks, unplug the power cord from AC outlet and ask for repair.

- Do not carry the purifier with its water tank filled.
 - · It may cause water leakage or injury.
 - If you carry the purifier with filled water tank, level of water in the tray will rise and cause the water to overflow when operated.
 - Drain the water tank and water tray first, and set them on the unit before carrying.
- Do not tip over or drop the water tank when it is filled.

It may cause injury or result in deformed or damaged tank. Hold the tank securely when you fill it with water.

• Do not look into the indicator. It may cause injury to your eyes.

To Prevent Floor Scratches or Wall Stains

During Cleaning / Place of Use

• During cleaning, lay a soft cloth on the floor and place the purifier and detached components (panel, water tank, water tray, etc.) on it.

Otherwise, it may cause scratches on the floor.

•When you pull out the water tray, be careful not to scratch the floor with bottom of the tray.



• Do not use the air purifier near the wall that cannot be scrubbed such as cloth-covered white wall. The air purifier will take in the surrounding air and may produce local stains.

Cautions on Use

Do not install in an unstable or sloped place, or near any obstacles.

The unit may fall or drop, resulting in damage or unit failure. If the space between the unit and floor remains humid, the floor may get moldy. Using the unit tilted may cause water leakage.



Do not drag the unit on any floor susceptible to scratches or on thick carpet.

It may cause damage on floor or carpet surface.

Do not run with filter detached.

No cleaning effect is obtainable without filter. Running without filter may also cause unit failure.



Do not block or touch the infrared receiver, odor sensor or humidity sensor.

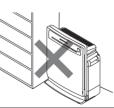
 Infrared receiver may be stained or damaged to reduce its sensitivity.



• Sensors may be degraded in their sensitivity.

Do not install in a place where the air from the purifier will blow directly on furniture, electric appliance, wall or ceiling.

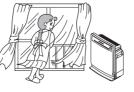
Humid air may cause stain or deformation of furniture, or may cause unit failure.



Ventilate closed room occasionally.

The air purifier does not have a ventilation effect.

*The air purifier cannot remove hazardous substance in cigarettes (carbon monoxide, etc.).?



Do not directly fan animals and plants.

Air drafts may adversely affect them.

Do not place anything on the air purifier body, and do not block the air inlet or air outlet.

Acts of the sort may cause unit failure.

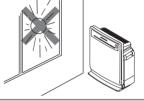


Do not touch or move the unit (angle or lift the unit) during operation.

Moving the operating unit may cause the fan to contact the inner case, resulting in noise and possibly unit failure.

Do not place the purifier in a place exposed to direct sunlight.

Direct sunlight may cause deformation, discoloration or malfunction.



Do not subject remote controller to impact.

Do not drop the remote controller or step on it, and do not place any object on it. Doing so may cause unit failure.



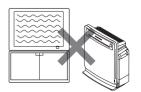
Do not subject water tank to impact.

Water may leak from the tank to wet the floor. Also water may drip from the tank cap to wet the floor.

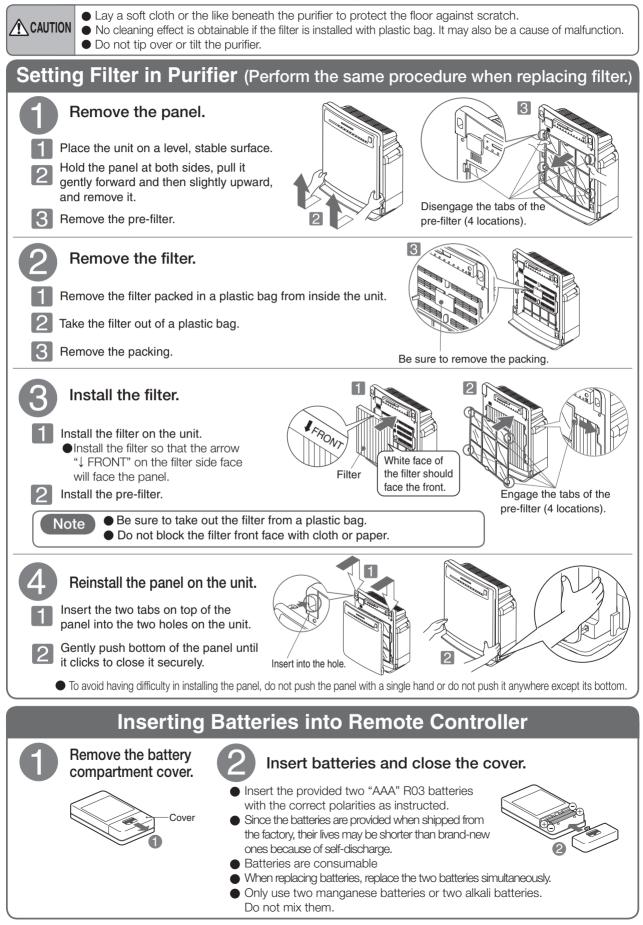


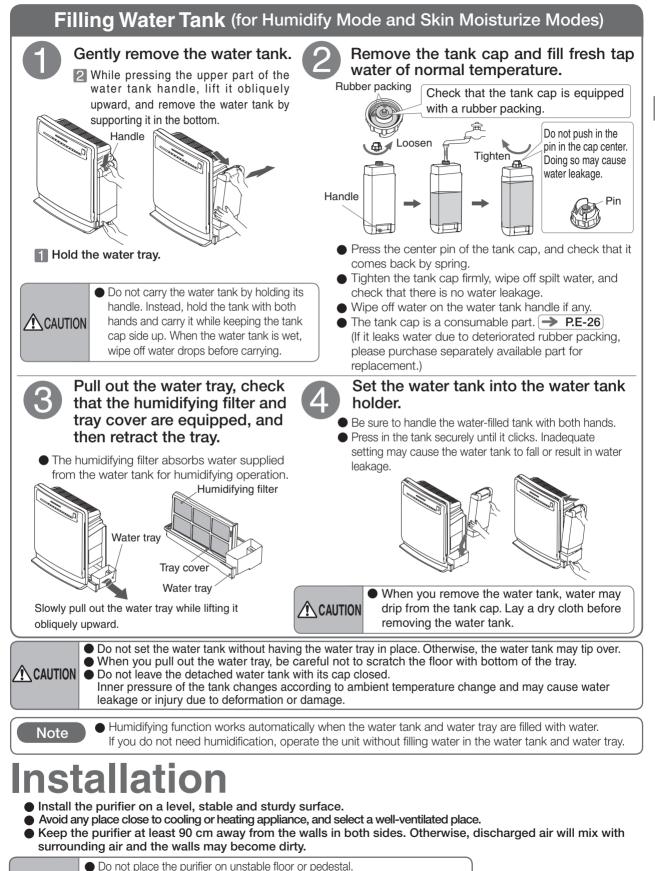
Do not use near television or radio.

Broadcast may be interfered. Install the air purifier 2m or more away from such devices.



Preparations for Operation





Falling or dropping of the purifier may cause damage, failure or water leakage.

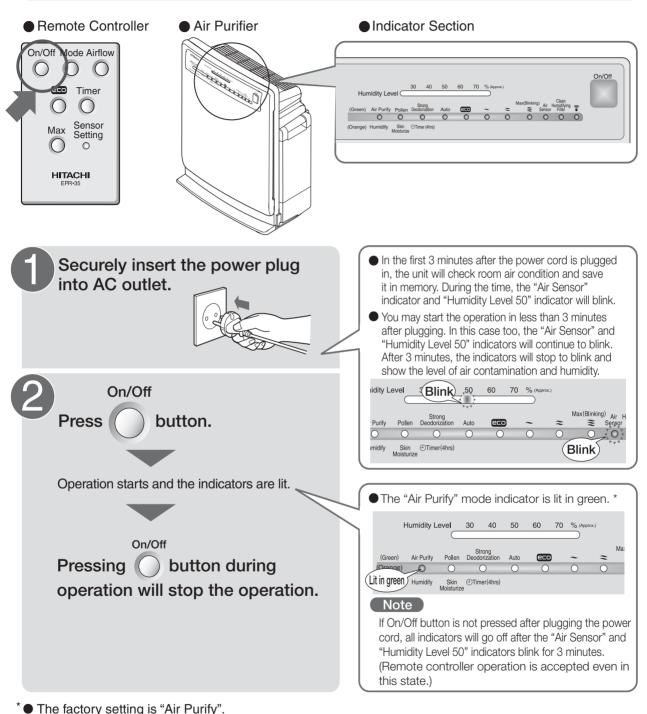
Using the purifier in an inclined position may cause water leakage.

WARNING

Using Remote Controller

Here we describe how to operate the air purifier using the remote controller. For the operation using the control on the purifier, please refer to page E-13.





• From the second time onward, the memory function enables the operation with memorized conditions. + P.E-14

Stand-by Power Consumption

So long as the power plug is left inserted in AC outlet, approx. 3W power will be consumed even if the unit is not used. (Unplug the power cord when the unit is left unused for an extended period of time.)

Selecting Operation Mode (Basics)

- 5 operation modes are available for your choice.
- In every operation mode, air purifying function will work.
- Upon every switching of operation mode, airflow rate is set to "Auto".

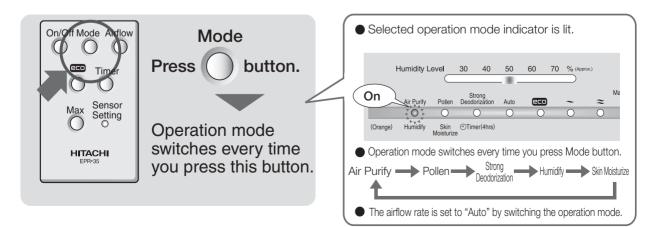
Operation Modes and Tips for Selection

Mode	Tips for Selection
Air Purify (Green)	 This is a normal operation mode. The odor sensor detects the degree of air contamination, and airflow rate is switched automatically. During automatic operation, airflow rate ranges from Silent to High.
Pollen (Green)	 This mode is recommended when you have concerns about pollen contamination. The operation with Medium airflow is continued for 20 minutes. Then the odor sensor detects the degree of air contamination and automatic operation is continued for another 20 minutes. After that, these operations are repeated. During automatic operation, airflow rate can be any of Silent, Low or Medium.
Strong Deodorization (Green) ^{**}	 This mode is recommended when you have concerns about room odor. The odor sensor detects the degree of air contamination and switches to the operation with higher airflow than Air Purify mode. During automatic operation, airflow rate ranges from Low to Max. In the first one minute, Max airflow operation is performed regardless of the level of air contamination.
Humidify (Orange)	Room air humidity is controlled to approx. 50%. • During automatic operation, airflow rate ranges from Silent to High.
Skin Moisturize (Orange)	Room air humidity is controlled to approx. 60%. • During automatic operation, airflow rate ranges from Silent to High.

* The indicator is lit in orange when off-timer setting is made.

Note

• During operation, vibrations from the unit may slightly rock the water in the water tank.



Using Remote Controller (Continued)

Airflow rate

• When "Auto" is lit, the following airflow rate is used according to the selected operation mode. The airflow rate indicators from "Silent" to "Max" are not lit.

Mode	Airflow Range
Air Purify	Silent Low Medium High
Pollen	Silent Low Medium
Strong Deodorization	Low Medium High
Humidify	When humidity level indicates 60% or higher Silent Low Medium High
Skin Moisturize	When humidity level indicates 70% or higher Silent Low Medium High

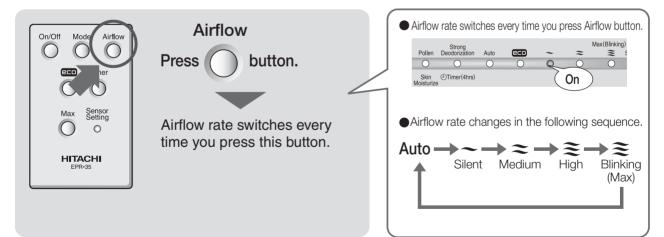
• According to the level of air contamination and humidity detected by the odor sensor and humidity sensor, airflow rate is automatically switched to an appropriate level.

Note

So far as the water tank and water tray are filled with water, humidifying function works in any of "Air Purify", "Pollen" and "Strong Deodorization" modes. If you do not want humidifying function, drain the water tank, water tray and humidifying filter.

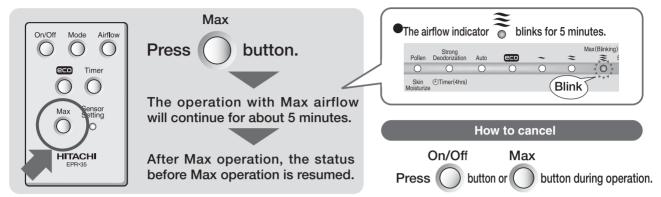
Switching Airflow Rate

You can select a desired airflow rate from the four different levels.



Max Operation

This operation is useful when many people smoke or when you want quick cleaning of room air.



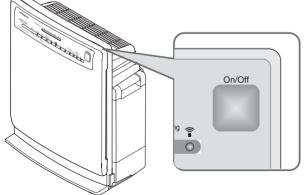
It takes about 10 seconds until the air flow rate reaches Max.

Using Timer

Timer The timer indicator is lit on. On/Off Mode Airflow Max(Blinking) button. Press ()()()Strong Deodorization Pollen eco 2 O Time Skin (4) Moisturizo On Off-timer (4 hours) is set. O How to set/cancel Timer HITACHI Operation will stop approx. Every time you press button, "Set" 4 hours after timer setting. and "Cancel" will alternate.

• When you set Off-timer in Strong Deodorization mode, the indicator (orange) is lit on.

Using the Control on Purifier



Press button.			
Operation starts.			
On/Off			
• Every time you press button, the operation			
mode switches in the following sequence so that you			
can choose a desired mode or stop.			
Air Purify Pollen Strong Deodorization Humidify Moisturize Off			
 The airflow rate is set to "Auto" by switching the operation mode. 			

Memory Function / Sensors / Auto Detection

Memory Function

- When you stop the operation and then restart, the purifier will resume the operation status before shutdown.
 If you operate the purifier for approx. 5 seconds or longer, the operation status will be stored in memory.
- (If you stop the operation within less than 5 seconds, the operation status will not be stored in memory.)
 Even if you unplug the power cord, the operation status will be stored in memory. However, the airflow rate is automatically set to "Auto".
- Air Sensor Level of air contamination detected by the odor sensor is shown by the way the indicator is activated. Indicator action Blink in green Contamination level: Clean ←……→ Contaminated ing 9 Note •You can adjust the air sensor sensitivity setting as desired. $(\rightarrow P.E-15)$ In case the purifier is installed in a place where air contamination is hard to detect or in case the sensor itself is not clean, the indicator action may not change. + P.E-23 **Odor Sensor** The sensor detects odor in air such as cigarette smoke or odor of pet animals. Even when you feel the air is clean, the purifier may continue the operation if the odor sensor finds any gas component not removed by the filter. Any of the following may also be detected by the odor sensor. · Combustion gas from heating appliance, alcohol, odor of perfumes or cosmetics used in beauty parlor or aesthetic salon, sprays, vapor, abrupt temperature change, etc. Odor sensor **Humidity Sensor** The humidity sensor finds the humidity of room air during operation. Humidity level should be taken as a guide only. The indication may differ from hygrometer reading. · Humidity will change as temperature changes. · Humidity level may differ between well-ventilated and ill-ventilated places. **Humidity Sensor**

Auto Detection

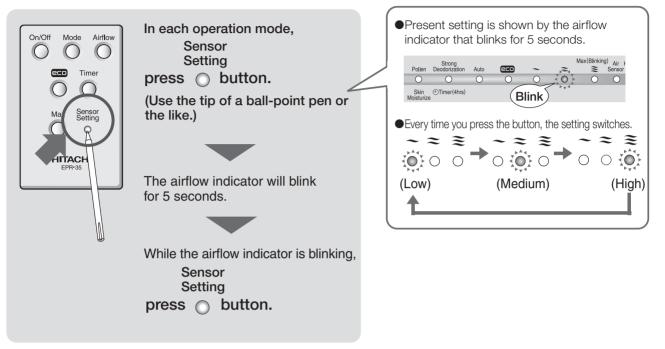
• The air purifier performs automatic operation by detecting room air contamination with "Odor Sensor" and room air humidity with "Humidity Sensor".

In the first 3 minutes after the power cord is plugged in, the unit will check room air condition and save it in memory. During the time, the "Air Sensor" indicator and "Humidity Level 50" indicator will blink. After 3 minutes, both the "Air Sensor" and "Humidity Level 50" indicators will go off and the purifier is now ready to operate.

- •You may start the operation in less than 3 minutes after plugging the power cord. In this case too, the "Air Sensor" and "Humidity Level 50" indicators will continue to blink, meaning the unit is checking room air condition. After 3 minutes, the indicators will show your room air conditions.
- If you plug in the power cord under contaminated air condition, the sensor sensitivity may be reduced. In such a case, perform High or Max operation. Or you may try to make the room air cleaner by opening a window before plugging the power cord. If the sensor sensitivity remains low after this, change the sensor sensitivity setting.

Adjusting Sensor Sensitivity Setting

•Sensor sensitivity can be adjusted in 3-step fashion.



The factory setting is "Medium".

Useful Feature

Eco Operation

- In the eco operation mode, the unit automatically pauses when the air in the room is clean to save money on electricity. Furthermore, if this state continues more than 8 hours, the unit automatically stops operation. (In humidifying operations, the unit will not pause at a certain humidity level.)
 - Normal automatic operation

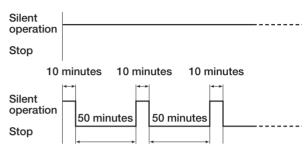
When the air is clean, the unit continuously operates at "Silent" airflow. (In the strong deodorization mode, the airflow rate is set to "Low".)

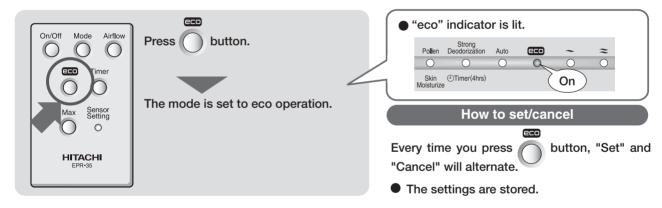
Eco operation

When the air is clean and "Silent" operation continues for 10 minutes or longer, the fan stops for about 50 minutes and the unit intermittently operates at "Silent" airflow for about 10 minutes.

If this state continues more than 8 hours, the unit automatically stops operation.

*The odor sensor detects the degree of air contamination during eco operation. If the sensor detects odors, the airflow switches according to the degree of air contamination. When the air becomes clearer and the unit runs for 10 consecutive minutes or longer at "Silent" airflow, then the unit starts intermittent operation.



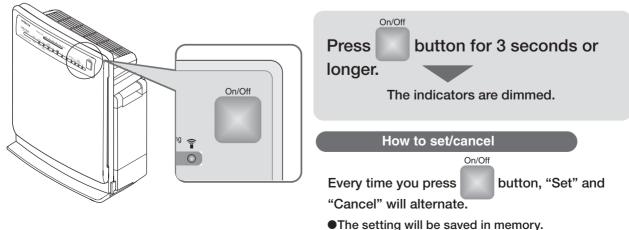


Dimmer Control

• If you feel uncomfortable about indicator lightings when you go to sleep, press purifier unit for 3 seconds or longer to dim the indicators.

button on the

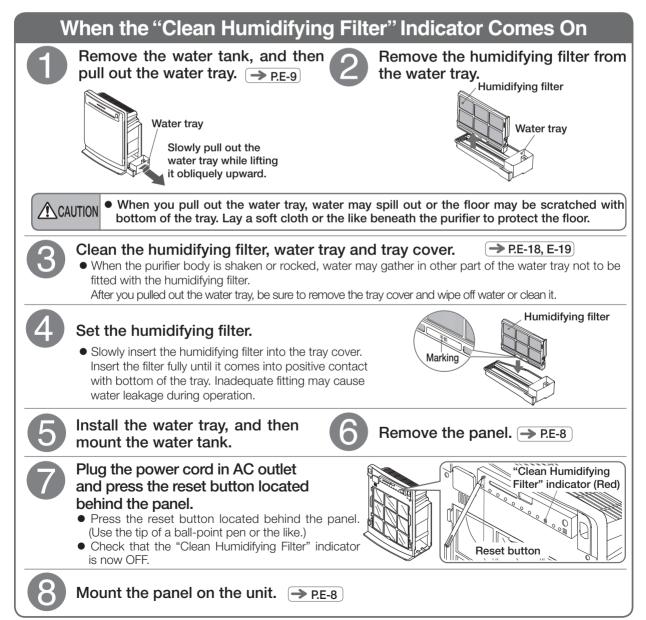
On/Off



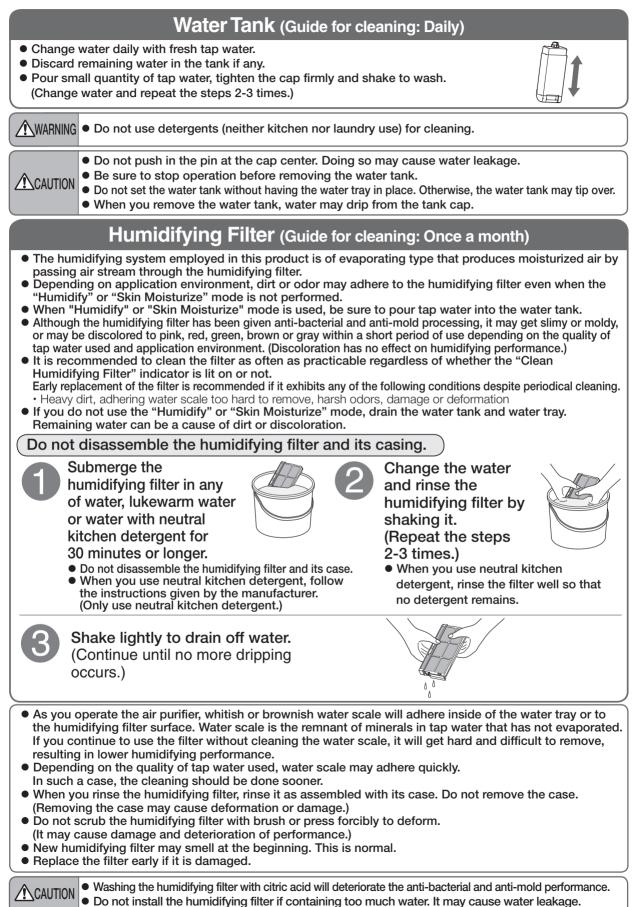
Cleaning

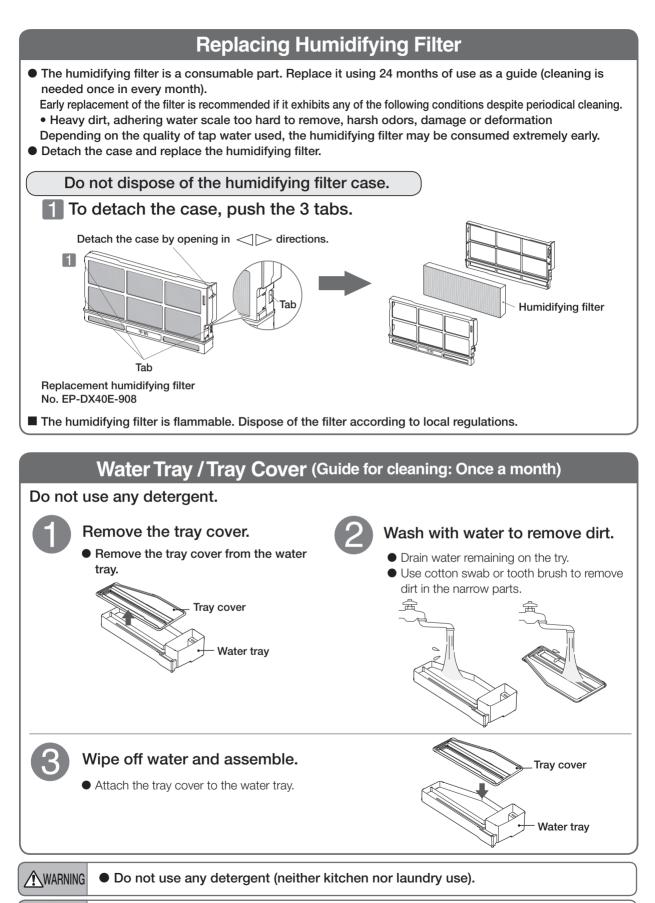
■ Before cleaning, be sure to stop operation and unplug the power cord from AC outlet.

- Do not splash water on the purifier body. Water splash can be a cause of failure.
 Do not use a volatile solvent, such as gasoline, thinner, benzene, wax, kerosene, alcohol, etc. or polishing powder, or detergent (neither kitchen nor laundry use).
 Such chemicals could cause deformation, discoloration, damage or removal of prints.
 Do not tilt or tip over the unit.
 - When using a chemically treated cloth, follow its instructions.
 Never use dryer or heater to dry the purifier case. Heating could cause deformation, discoloration, damage or removal of prints.
 Lay a soft cloth or the like beneath the purifier to protect the floor against scratch.
- When the "Clean Humidifying Filter" indicator is lit, clean the humidifying filter, water tray and tray cover. The "Clean Humidifying Filter" indicator will come on approx. one month (approx. 720 hours) after the start of use or after the reset button was pressed upon finishing previous cleaning. Depending on the tap water used, water scale may adhere earlier. If the filter contamination is heavy, clean the filter more than once a month before the "Clean Humidifying Filter" indicator is lit.
- When you are done with cleaning, press the reset button. The "Clean Humidifying Filter" indicator will go off.



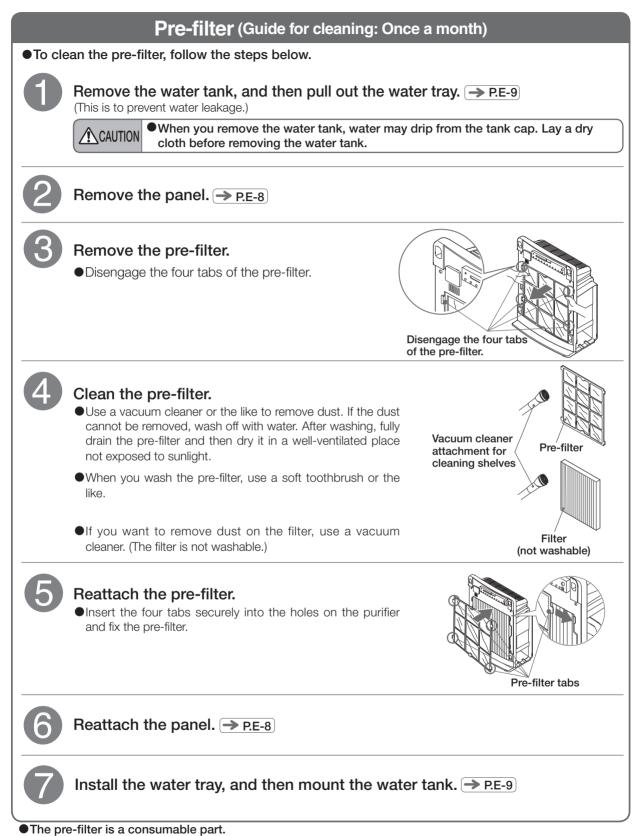
Cleaning (Continued)





• When you mount the water tray on the unit, the tray should be empty. Otherwise water may spill out.

Cleaning (Continued)



When damaged pre-filter needs to be replaced, purchase the replacement part (Part No. EP-BX40-002).

Purifier Body (Guide for cleaning: Once a month) • Wipe off dirt on the purifier case using a soft cloth that is moistened with water and fully wrung. For heavy dirt, use a soft cloth moistened with neutral detergent thinned with water. After removing dirt, use a dry Remote infrared soft cloth to wipe off moisture so that no detergent will remain. receiver • To clean the remote infrared receiver, use a thin cotton swab slightly moistened with water to wipe off dirt. After that, use a dry cotton swab to remove the moisture. • Remove dust on the surfaces of the panel, air inlet, odor sensor and humidity sensor using a vacuum cleaner attachment for cleaning shelves. Then wipe off with a soft cloth. Panel Vacuum cleaner attachment Humidity sensor for cleaning shelves Remote infrared receive Odor sensor Filter Replacement

Replacement Interval

The filter is a consumable part.

- For the filter replacement interval, use approx. 2 years as a guide when the air purifier processes the smoke generated by 5 cigarettes smoking a day.
- The dust filter should be replaced early if its color shows the resemblance to the color on the dirtiness label attached to the purifier body.
 - The colors on the dirtiness label are shown as a guide only. Depending on the place of installation, actual color of contaminated filter may differ from the color shown on this label.

For a room with	Dirtiness label	
not much cigarette smoking	Filter Replacement Guide Replace the filter early if its color	
For a room with much cigarette smoking	either color.	

- The filter may need to be replaced earlier depending on the place of installation and conditions of use. When dirt or odor becomes harder to remove, replace the filter earlier than suggested. Otherwise, the filter may generate odor.
- The filter should be replaced earlier in the following cases.
 - When purifier intakes oily smoke, carbon substance (soot), etc. or when the smell of new building materials remains after a new house is built or the house is remodeled.
 - When used in stores, such as in coffee shops, game parlors, barber shops, beauty parlors, or in offices or hotels.
 - When purifier intakes large amounts of cigarette smoke.
 - When purifier intakes combustion gas generated by heating appliances.
 - When purifier intakes solvent content of paint, adhesive, etc.
 - When used in dusty place near a road where the traffic is heavy.

Precautions on Filter Handling

Be sure to take the filter out of a plastic bag before use.

• Do not set the filter when it is still in a plastic bag. Otherwise, malfunction may result.

Avoid rough handling.

- Do not crush, knead or roll the filter.
 - Once the filter is broken, the cleaning effect will be lost.

Do not wash the filter.

• The filter is not washable for reuse. Purchase a new filter for replacement.

The filter contains plastics inside. When you dispose of the filter, follow relevant local regulations on disposal.

Filter Replacement (Continued)

Replacing the Filter			
■Use the filter No. EP-DX40E-902 separately available.			
CAUTION •Use a genuine filter for the Hitachi Air Purifier. Other filters may cause unit failure.			
Before replacing the filter, be sure to stop the purifier and unplug the power cord from AC outlet.			
Remove the water tank, and then pull out the water tray. \rightarrow P.E-9 (This procedure should be done to prevent water leakage.)			
CAUTION •When you remove the water tank, water may drip from the tank cap. Lay a dry cloth before removing the water tank.			
Remove the panel and the pre-filter. $\rightarrow P.E-8$			
Remove the used filter.			
 4 Install a new filter 1 Take a new filter out of plastic bag and install it on the unit. ● Install the filter so that the arrow "↓FRONT" on the filter side face will face the panel. 2 Install the pre-filter. 			
6 Reinstall the panel on the unit. \rightarrow P.E-8			
Install the water tray, and then mount the water tank. $\rightarrow P.E-9$			
Note No cleaning effect is obtainable if the filter is installed with plastic bag. It may also be a cause of malfunction.			
Alert Display			
Symptom Cause			
All airflow indicators $\sim \approx \approx \approx$ are blinking. Faulty fan rotation.			

Stop the operation, unplug the power cord from AC outlet and contact your dealer for service. -> P.E-26

Troubleshooting Guide

SymptomCheck to seeSolutionNo air blows out or power does not turn on• Is power plug securely inserted into AC outlet?• Securely insert the power plug in outlet.• Is breaker switched off?• Switch on breaker.Smoke or smell is not efficiently• Is the pre-filter dirty?	he "Pre- → P.E-20) "Filter d to be
or power does not turn oninto AC outlet?outlet.Is breaker switched off?Switch on breaker.Smoke or smell is not efficientlyIs the pre-filter dirty?Clean the pre-filter, referring to t filter" in "Cleaning".	he "Pre- → P.E-20) "Filter d to be
not turn on• Is breaker switched off?Switch on breaker.Smoke or smell is not efficiently• Is the pre-filter dirty?Clean the pre-filter, referring to t filter" in "Cleaning".	→ P.E-20 "Filter d to be
• Is the pre-filter dirty? filter" in "Cleaning".	→ P.E-20 "Filter d to be
	d to be
removed, or there is an odor • Is the filter dirty? • Is the filter dirty? • Is the filter dirty? • Is the filter dirty? • Is the filter dirty?	
	→ P.E-8
• Are batteries dead? Replace the batteries.	→ P.E-8
Is the remote infrared receiver dirty? Clean the remote infrared receiver	→ P.E-21
Airflow rate ols airflow rate switched?	t auto or E-11-E-13
• Is the operation in the "Humidify" mode? Airflow rate will not decrease when is low.	humidity
Clean Is sensor sensitivity high? Change the sensor sensitivity setting.	→P.E-15
● Is airflow rate switched? Press the airflow button and select other airflow rate. → P.	t auto or E-11-E-13
Airflow rate does not • Is odor sensor hole blocked by dust or other obstacle? Clean the odor sensor.	→ P.E-21
increase even though the air is	→ P.E-15
• Was the ambient air clean when the purifier power cord was plugged into AC outlet? Change the airflow rate. Or open and plug the power cord into AC when ambient air is clean.	outlet
"Air Sensor" indicator is kept constantly lit	
Is odor sensor hole blocked by	→ P.E-21
 "Air Sensor" indicator is kept blinking in Is there anything nearby that the odor sensor might sense? Any appliance generating combustion gas Alcohol, cosmetics, sprays, etc. 	d
green. • Is odor sensor hole blocked by dust or other obstacle? Clean the odor sensor.	→P.E-21
• Is there water in the water tank? Fill the water tank with water.	→P.E-9
• Is the operation in any of the "Air Purify", "Pollen" or "Strong Deodorization" mode? Change the operation mode to the " or "Skin Moisturize" mode.	'Humidify" → P.E-11
 Is the humidifying filter dirty? Clean or replace the humidifying Filt referring to the "Humidifying Filt 	

Troubleshooting Guide (Continued)

Symptom	Check to see	Solution
Humidifying performance is	Is the airflow rate set to "Auto"?	Depending on the place of installation and conditions of use, water may not be consumed. Set the operation mode to "Skin Moisturize" and the airflow rate to "High" or "Max". P.E-11, E-12
inadequate when operated in the "Humidify" mode	Is the pre-filter or the filter dirty?	Clean the pre-filter, referring to "Pre-filter" in "Cleaning".
,	• Is the humidifying filter set properly, or is it dirty?	Set the humidifying filter properly. If it is dirty, clean or replace it. P.E-17, E-18
When operated in "Air Purify", "Pollen" or	• Is there water in the water tank and water tray?	Discharge water and then operate.
"Strong Deodorization" mode, air is humidified	• Is the humidifying filter wet with water?	Drain the humidifying filter.
	• Is the water tank set properly?	Set the water tank properly.
	 Is the tank cap closed firmly, or the tank cap packing set securely? 	Close the tank cap firmly.
) A (- t - a - a - a	Is the water tray cover closed properly?	Close the water tray cover properly.
Water leaks	 Is the humidifying filter set securely? 	Set the humidifying filter securely.
	 Is the purifier tilted, or was it carried with water in the tank? 	Place the purifier on a level, stable surface. Avoid carrying the purifier with water in the tank.
	• Is there an opening in the water tank or water tray?	Stop using the purifier immediately and contact your dealer for repair.
	Is there any leakage from the water tank?	Stop using the purifier immediately and contact your dealer for repair.
Indicator is dim	• Is dimmer control activated?	Cancel the dimmer control setting.
The "Clean Humidifying Filter" indicator does not go off	• Was the reset button pressed after cleaning?	Press the reset button. → P.E-17

Following Conditions Are Normal

Symptom) (Cause
Snapping noise when plugging power cord into AC outlet		Electric components are energized when power is supplied. This is normal.
Purifier body vibration during the "Max" operation		Vibration is caused by fan rotation. This is normal.
The air from the air outlet smells.		When you use this purifier for the first time, the parts inside the purifier body smell, but this is normal. Or, the filter deodorizing performance may have deteriorated. P.E-21 Or, odors may have adhered to the humidifying filter. Clean the humidifying filter. P.E-17-E-18
No vapor or mist visible		As the unit employs evaporation system that produces moisturized air by passing air stream through the humidifying filter, no vapor or mist is visible. This is normal.
Bubbling noise		The noise is produced by air bubble when water in the water tank is supplied to the water tray. This is normal.
Humidity level indication differs from hygrometer reading		Humidity level is indicated as a guide only. Also an environmental difference in the room may cause different indications.
Shutter is stopped midway		There is no problem in performance even if the shutter is not fully opened. This is normal.
Clicking noise during operation		It is a switching sound of the shutter. This is normal.
Rocking water surface in the water tank		It is caused by vibration during operation. This is normal.
Indicators repeatedly turn on and off one after another, and the fan is stationary		The unit is in the demo mode. Unplug the power cord once, wait for a few seconds, and then insert the power plug into AC outlet.
Pressing the eco button operates the ionization setting / release of the other Hitachi air purifier with ionizing function. Or, pressing the ionizing button on the remote controller for the other Hitachi air purifier with ionizing function operates the setting / release of eco operation.		The signals from the remote controllers are the same. Both functions respond. This is normal.
The fan is stopped.		When eco operation is selected, the fan may stop. $\rightarrow P.E-16$

Replacement Parts (Separately Available)

Humidifying Filter		
Designate the replacement part No. EP-DX40E-908 when ordering.	•Tank Cap Designate the replacement part No. EP-BV60-017 when ordering.	
The case is not included.		

Specifications

Model	EP-A5000				
Power supply	AC220-240V 50-60Hz				
Airflow switching	Max	High	Medium	Silent	
Power consumption (W)	50	32	14	4	
Airflow rate (m ³ /min)	5.0	4.3	2.9	0.9	
Applicable floor space	33m²				
Humidifying performance (mL/h)	Approx. 520 (Max operation)				
External dimensions	537(H) x 430(W) x 242(D) mm				
Weight	8.5kg				
Length of power cord	Approx. 1.8m				